

# CLINICAL DOCUMENTATION IMPROVEMENT

## IMPROVE QUALITY OF CARE AND OPTIMIZE REIMBURSEMENTS

Proper and accurate clinical documentation and coding has always been important, but in today's ever-changing healthcare landscape, it is a strategic imperative to your organizations success.

Partnering with a leading revenue cycle management solutions provider with trusted experience in delivering high acuity subject matter experts to improve clinical documentation integrity is a mission critical goal.

According to a 2016 Black Book Market Research report, nearly 90 percent of hospitals with 150 or more beds received over \$1.5 million in healthcare revenue and claims reimbursement following clinical documentation improvement implementation. Harmony Healthcare's Clinical Documentation Improvement (CDI) is an effective and efficient solution that will facilitate long-term sustainable outcomes for decreased denials and enhanced revenue.

### ANALYTICS COMBINED WITH SUBJECT MATTER EXPERTISE

Our consultants will analyze issues from all angles and implement best practices through an in-depth data analytics program structure and education, uniquely designed for your organization and its needs.

This approach helps you:

- A return on investment
- Budget neutral investment
- Keep pace with regulatory changes
- Identify clinical documentation and revenue integrity opportunities
- Decrease denials to manage for optimal financial performance
- Maximize quality clinical outcomes

OVER \$1.5 MILLION  
IN CLAIMS  
REIMBURSEMENT

## INPATIENT CLINICAL DOCUMENTATION IMPROVEMENT

We work collaboratively with physicians, CDI specialists, and hospital staff to promote clinical documentation and quality improvement within the inpatient setting. Our Inpatient CDI program focuses on:

- Robust analytics with dashboards, automated worklist triage, and electronic resources to streamline the CDI process for improved efficiencies and effectiveness
- Solutions that support capture of all diagnoses and not just comorbid conditions
- Compliance with ICD-10 guidelines, POA indicators, and overall improved outcomes data

## OUTPATIENT CLINICAL DOCUMENTATION IMPROVEMENT

Harmony's outpatient CDI solution incorporates all aspects required to effectively manage the "front-to-back" operational, regulatory, and technology requirements needed for physician practice revenue cycle management. Our Outpatient CDI program focuses on:

- HCC data analytics to identify and quantify high-value and high-return physician specialty focus areas
- Problem list repair and management solutions to streamline physician workflow and eliminate pre-visit HCC reviews, multiple problem list confusion, and conflicting documentation
- Optimized physician EHR documentation and coding tools to simplify physician workflow, enhance documentation quality, and promote appropriate coding for optimal reimbursement

Our CDI consultants are highly experienced with either clinical (RN, MD) or coding (RHIT, RHIA, CCS) backgrounds.

An effective and efficient solution that will facilitate long-term sustainable outcomes for decreased denials and enhanced revenue.

### OUR SOLUTION HELPS YOU

Improve documentation.

Obtain clear results.

A return on investment (ROI).

Harmony Healthcare, a human capital management company, provides staffing and consulting solutions in Revenue Cycle Management and Population Health to a diverse range of healthcare organizations nationwide. The company's portfolio delivers quality solutions to empower healthcare organization success, enhance clinical and financial outcomes, and enable the transition to value-based healthcare.